

TERMS AND CONDITIONS – Roll-off Box Service

- 1) Customer takes full responsibility for any damage that may be caused to driveways, streets (asphalt), lawns, sidewalks, etc. Please keep these things in mind when considering the area where you want the box dropped. (Most of our boxes have wheels on all corners to help prevent asphalt damage)
- 2) Please do not overload the container or box and do not block access to the box on pick-up day.
- 3) Do not place debris above the sides or volume markers of the container/box.
- 4) On Pick-up day, if your container is blocked and we cannot affect a pick-up, there will be a \$7.00 per mile charge from 94514 for the unsuccessful attempt.
- 5) Please use the box for its intended purpose and material use. Do not alter the box and please take reasonable precautions to prevent others from doing so. Please do not push or drag boxes around. Do not apply any spray paint to the box.
- 6) Extra Charges will apply if we receive a contaminated load of materials. Since we recycle 100% of the material we receive, our prices are based on clean materials only. Contaminated loads will be charged the contaminated gate rate and we reserve the right to reject a contaminated load in its entirety. You will be responsible for hidden contamination after the load is dumped.
For Example:
 - No pressure treated wood, painted wood or chemical treated wood.
 - No trash, paper or metals
 - No Plastics material
 - For concrete/asphalt loads (8 CY boxes), No concrete larger than 24"x24" or rebar extruding over 6".
 - No concrete mixed with wood waste.
 - Excessive dirt mixed with concrete,Our operation is closely monitored by the county and we can be heavily fined for accepting solid waste (contaminated loads).
- 7) Our box rental is free for a period of one (1) week (7 calendar days). A \$25 per day charge will be applied for each additional day (Working days only) past the week free rental period where the box is not exchanged /or picked up.
(Example: box dropped on Tues. 3rd, free rental ends on the following Tues.10th (providing you have had no exchanges or pick-ups) your rental period would start on Wed. 11th & would end at the time of a box exchange / or pick up).
- 8) We usually request a monthly pick-up schedule when possible for ongoing accounts. That schedule can be flexible and changes can be made during the month. We ask that you give us 36 hours notice for pick-up but if there is an urgent need you can call us before 9:00 A.M. for same day service. There are no guarantees on same day service but we will try and accommodate those requests if we are able.

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